

PATRISHA RENZ

1815 E. Briarwood Terrace - Phoenix, AZ 85048

EMAIL: patrishar@par.me

<https://www.linkedin.com/in/parme/>

OBJECTIVE:

To utilize my superior remote support work skills.

EXPERIENCE:

Envato

Subject Matter Expert

August 2013 to February 2024

Subject Matter Expert for Author Support.

Google

Senior Search Consultant

May 2010 to July 2013

Special Projects to optimize Google's flagship Search Engine.

Go Daddy, Inc.

Hosting Support Specialist

July 2007 to December 2009

Customer Service, Sales and Advanced Hosting Support.

Fedex

Senior Customer Service Representative

2005 to 2007

Fulltime Customer Service Representative on the fast path towards management.

AZ Servers

Owner

1995 to Present

Self-owned business for freelance design and internet contracting services. Specializing in web development.

EDUCATION:

University of Advancing Technology

Tempe, Arizona

AA in Multimedia 4.0 GPA

Graduated December 2003

HIGHLIGHTS:

- **Envato:** Worked my way up from a CSR to a leadership position with Author Team, covering all Envato products and markets. Team management & administration tasks.
- **Go Daddy:** Won the SmartSpace design contest, <http://wyndwebs.com>. Certified in every company department: W3 - Web, H3 - Hosting, D3 - Domain, rarely achieved.
- **Fedex:** 1st CSR promoted to 'Senior Customer Representative' within 1 year of hire date.